



**QAS**  
INTERNATIONAL



# **CAPABILITY STATEMENT 2019**

## About QAS International

QAS International is an ISO 9001 Certified firm that has provided Quality, Safety and Environmental Management System consultancy services for over 27 years and maintains a 100% track record in achieving client Certification.



## WHY Choose QAS International?



Our management systems don't just tick boxes, they make real business improvements. We engage with your employees to develop and implement management systems tailored specifically for your organisation. Most importantly we design the management system to meet certification requirements AND streamline your operational processes to achieve productivity and cost benefits associated with process improvements.



We consider ourselves as part of your team and take pride in our ability to deliver bespoke, compliant (100% success rate) and cost-effective management systems that put organisations on the path to continual improvement and business excellence.



Increasing the operational efficiency of an organisation is easy when the right systems are in place. Our consultants are specialists in showing business owners how to implement standard operating procedures to manage risk, reduce errors and deliver higher profitability gains.

## BUSINESS CONSULTING SERVICES

With over 27 years of real business consulting experience QAS International are able to address the robust needs of any organisation. Whether your business is small, medium or large, we have the resources and experience you can count on.

The management systems we develop are aligned with the lean philosophy of identifying efficiencies, eliminating waste and reducing cost, and include measurable objectives to quantify management system performance. This results in highly flexible, streamlined business systems that provide a framework for the delivery of products and services, continual improvement and business excellence.



### MANAGEMENT SYSTEM DESIGN

At QAS International we understand how to design and develop certification ready management systems from the ground up. We guarantee your management system will get certified or accredited by which ever Certification Body you choose, (provided they are JAS-ANZ Accredited).



### MANAGEMENT SYSTEM MAINTENANCE

Maintaining your system is just as important as design and implementation. If you don't have the internal resources or budget for in-house maintenance then our Management System Maintenance Service is the perfect solution to provide your organisation with a dedicated, trained, and experienced professional to work as part of your team and help protect your investment.



### BUSINESS PROCESS MANAGEMENT

Business processes form the essential framework for organisational operations, irrespective of size. A QAS International Qualified Lean Business Consultant can help your organisations uncover opportunities for improvement and unleash the power of streamlining and formalising business system processes.



### STANDARD OPERATING PROCEDURES

Well-written and engaging procedures, defining how each task should be performed are essential for ensuring compliance to industry standards, regulatory and customer requirements. They are also critical in providing employees with a framework of how to perform their daily jobs, identify process inputs, risks and outputs, and achieve expected outcomes.



### CUSTOMER FEEDBACK SYSTEM

How does your business obtain customer feedback? Do you know what they think about your products and services? If just one in every 26 unhappy customers tell 10 and those 10 tell 5 then an average of 1,560 people may hear about the negative feedback. Our consultants can help design a customer feedback system to provide data to support your operations.



### ROOT CAUSE, CORRECTIVE ACTION AND CONTINUAL IMPROVEMENT

Performing root cause analysis is critical to address the root causes of nonconformities and implement appropriate corrective action to both rectify the situation and implement controls to ensure it doesn't happen again. Our experienced consultants are trained in the art of root cause analysis to correct and prevent recurrence of problems with your management system.



### ELECTRONIC MANAGEMENT SYSTEM SOLUTIONS

At QAS International we believe management system solutions should maintain pace with advances in technology. We are leaders in electronic compliance products that revolutionise the way businesses operate, streamlining labour intensive administrative tasks and ensure compliance. We offer a range of industry leading cloud-based solutions, which are selected to meet the size and needs of any organization. This includes Easyforms electronic forms, Xero integrations, Smartsheet and Appsheet solutions.



### SMARTSHEET COMPLIANCE MANAGEMENT

Spreadsheets are good, but what if your spreadsheet was smart? What if it could keep track of and reminders about your projects, tasks, compliance, corrective actions and audits. Smartsheet is instantly familiar, so everyone on your team "gets it" and hits the ground running. With one centralized, always-available tool, you'll work smarter, not harder.

**MANAGEMENT SYSTEM STANDARDS**

Our trained and experienced management system consultants can design, develop, implement and internally audit a Management System to meet the following standards:

- ISO 9001 Quality Management Systems
- ISO 45001 Occupational Health & Safety
- ISO 14001 Environmental Management Systems
- ISO 50001 Energy Management Systems
- ISO 55001 Asset Management Systems
- ISO 17025 Testing & Calibration for Laboratories
- ISO 27001 Information Security
- ISO 22000 HACCP Food Safety
- NDIS Practice Standard
- Headspace Consulting

**INDUSTRY EXPERIENCE**

QAS International service a wide range of industries including (but not limited to):

- Architects & Engineering
- Residential, Commercial, High Rise and Civil Construction
- Project Management
- Education (Universities, RTOs, Colleges)
- Finance, Legal & Debt Recovery
- Mining & Resources
- Food Service Industries, Food Manufacturing
- Primary Production
- Government Agencies
- Healthcare (PHNs, Medical Practices, Primary Care and Aged Care)
- Machining and Fabrication
- Manufacturing
- Transport & Logistics
- Waste Management & Recycling
- Testing Laboratories

**LOCATIONS**

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